

Thurrock Council

Food Hygiene Rating Scheme – request for a revisit

How we will use your information

We will use your information to provide the service requested. We may share your personal data between our services and with partner organisations, such as government bodies and the police. We will do so when it is of benefit to you, or required by law, or to prevent or detect fraud. To find out more, go to thurrock.gov.uk/privacy. Get free internet access at libraries and community hubs.

Food business details

Operator / proprietor			
Business name			
Business address			
Phone number		Email address	

Inspection details

Date of inspection		Food Hygiene Rating given	
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Action taken

Describe the action you have taken to deal with the issues raised the inspection report.

Compliance with food hygiene and safety procedures	
Compliance with structural requirements	
Confidence in management and control procedures	
Supporting evidence (see guidance notes).	

Signature			
Full name			
Job title		Date	

Guidance notes for business

As the food business operator of the establishment you have a right to request a revisit so your business can be re-rated if you have taken action to rectify the non-compliance issues found at the time of inspection.

If you are the operator of the food business:

- you can make one request for a revisit following each planned statutory inspection we make
- you can request your revisit at any time after the statutory inspection, as long as you have made the required improvements
- you must provide details of the improvements made with your request, including supporting evidence where appropriate
- supporting evidence could include, for example: photographs, invoices, or copies of relevant HACCP documentation

If you have provided sufficient evidence that the required improvements have been made, and a three-month 'stand still' period has passed since the statutory inspection:

- we will make an unannounced visit within three months of the end of the three month 'stand still' period, or within three months of your request if it is made after the 'stand still' period
- we may carry out the requested revisit sooner if you were only required to make permanent structural improvements or repairs or to upgrade equipment
- we will give you a 'new' food hygiene rating based on the level of compliance that is found at the time of the re-visit – your rating could go up, down or remain the same
- contact details for the lead officer for food are provided with the written notification of your food hygiene rating

**Return this form by email to foodsafety@thurrock.gov.uk or by post to the Food Team at:
Public Protection, Thurrock Council, Civic Offices, New Road, Grays, RM17 6SL**

For more information, go to thurrock.gov.uk/food or the Food Standards Agency at food.gov.uk.

