

Freedom of Information Questionnaire

FOI Request – Council Housing Adaptations. May 2024.

Ref	Question	Response by LA
1	For disabled tenants living in your retained Council Housing stock who need home adaptations, do you operate a grant process equivalent to the Disabled Facilities Grant (DFG) in other tenures?	Yes
1B	If 'No', how do tenants request / apply for home adaptations?	n/a
2	Is the team that manage the requests part of the local authority, and what is the name of the team?	Yes Team Name: Occupational Therapy and Assets
3	If you have a published policy on adaptation in your retained council stock, please provide the website link	https://www.thurrock.gov.uk/home-adaptations-and-equipment/overview Policy for retained council stock is under review.
4	Where a disabled tenant living in your retained Council Housing stock requests adaptations costing more than £1,000, is their request means tested?	No
4A	If 'Yes', what was the total value of your tenants' assessed financial contributions (following a means test) for all completed adaptations in 2023/24?	N/A
5	Are these adaptations generally funded from your Housing Revenue Account (HRA)?	No, depending on the type of work it could be HRA or capital funded
5A	If 'Yes', how much did your local authority spend on these home adaptations from your HRA in 2023/24.	HRA funded - £140,998.61p
5B	And what was the average cost of adaptations per home that you adapted in 2023/24?	£2,937.47p
6	What percentage of requests / applications for these adaptations costing more than	All

	£1,000, were assessed/referred by an Occupational Therapist (OT) in 2023/24?	
7	Do you keep a register of the adapted / accessible homes in your retained Council housing stock?	Not within Assets, however, current project under way to record this information
8	In 2023/24 how many home adaptations costing more than £1,000 did you provide for Council Housing tenants in total.	164 of which 48 where HRA funded
9	In 2023/24 how many home adaptations costing more than £1,000 did you provide for Council Housing tenants where the disabled person was:	Data not held by ASC or Assets
	Aged 18 or under	
	Aged 18 to 65	
	Aged 66 and over	
10	In 2023/24 how many home adaptations did you provide for Council Housing tenants, where the total cost was:	This is based on capital and HRA funded adaptations
	Between £1,000 and £5,000	101
	Between £5,001 and £15,000	19
	Between £15,001 and £29,999	0
	£30,000 or more	0
10	For 2016/17 how many requests / referrals for home adaptations for Council Housing tenants were refused?	unknown
10A	What is your policy on refusing adaptations for disabled tenants within your retained housing stock?	DFG principles apply and only declined where not reasonable and practicable to do so, but current policy is under review as under occupancy factor considered previously
11	For home adaptations costing more than £1,000 in your retained housing stock which were completed during 2023/24, please provide the following average (mean) timescales for the following. All in working days.	

	Time from receiving a referral from social services (OT) until the date of the grant application / request for approval	Not available
	Time from the grant application / request from approval until that date when the grant / works were approved	Not available
	Time from approval until the adaptation works were completed	Not available

Thurrock Council
Released Under FOI